



General Admission Policy

Subject to Change

The Kia Forum welcomes Guests with General Admission (GA) tickets to arrive and form a line in advance of typical arrival times for a concert. All Guests are required to abide by the provisions within the following policy. Ticket holders found in violation of the following policy may be asked to surrender their tickets and leave Kia Forum property.

NO CAMPING POLICY: NO overnight camping allowed on Kia Forum property.

9:00AM – Early GA line begins & numbered wristbands distributed

12:00PM – Early GA wristband distribution ends

4:00PM – Queuing for all GA ticketed guests begins

- GA ticket holders may begin lining up at 9:00AM on the day of the show only. Queuing will begin on Kareem Court, south of Manchester.
 - No lines for future date shows will be permitted.
- Upon arrival, each Guest who indicates they have a GA floor ticket will have a sequentially numbered wristband placed on their wrist. Wristband distribution will begin at 9:00AM on day of show and end at 12:00PM (subject to change).
 - Guests who purchased an early entry package will not receive the wristband stated above but will receive priority entry per the rules of their specific package. Rules can be found at the point of purchase.
- GA ticket holders will be relocated by Kia Forum Management and Security Staff at 9:00AM on the day of the show to receive their early queue GA wristband.
- At 4:00PM, the official GA line will be formed in the Northeast quadrant of the Kia Forum Parking Lot, near Parking Lot C.
- Entering the Kia Forum parking lot and GA line indicates the Guest's agreement to abide by all Kia Forum policies and procedures.
- Guests must have a valid ticket for that day's event in order to receive a GA wristband.
- All Guests in a party must be present at the same time to enter the GA line and receive a GA wristband.
- GA wristbands are provided on a first come first serve basis.
 - The Kia Forum encourages Guests to remain in line. Restrooms will be open for Guests that wish to remain in the queue all day.
- Guests are not permitted to hold places in line for other Guests.
- Loss, removal or tampering of the GA wristband will result in loss of place in the GA line. Guests may also be asked to surrender their ticket and leave Kia Forum property.
- Please be respectful to other Guests in line.
- Guests are not permitted to leave behind lounging items (umbrellas, chairs, tents, etc.) on Kia Forum property. The Kia Forum is not responsible for any lost, stolen or damaged items. Personal items left behind may be removed.
- The following actions and items are prohibited; any person who violates these policies may be subject to ejection without refund.
 - No running, pushing or line jumping
 - No smoking, alcoholic beverages, drugs or glass containers
 - No horseplay, unsafe behavior or foul language
 - No camping, tailgating, open flames or barbecues
 - No vending

- No weapons, laser pens, banners, backpacks, oversized bags, video cameras, laptops, computers, tablets, professional cameras, monopods, tripods and audio recording devices.
- Costumes are permitted with some exceptions. For the safety and experience of all guests:
 - NO full-face coverings permitted
 - NO large costumes or headpieces
 - NO full-face paint
 - NO fake weapons
 - Please note: any hazardous or distracting item/costume determined at the sole discretion of our security personnel are NOT permitted. For the safety and experience of all guests, costumes, face coverings, etc. must be removed if requested by our security personnel.
- Management reserves the right to amend or make additions to these policies at any time.